#### PRIVACY POLICY

**Effective Date: December 5, 2024** 

Welcome to **Priyam SSC!** Your privacy is important to us. This privacy policy explains how we collect, use, and protect your personal information when you interact with our website, services, or programs. If you have any questions or concerns about our practices, feel free to contact us at **contact@priyamssc.com**.

By using our services, you agree to the collection and use of your information as outlined in this privacy policy. Please read it carefully to understand your rights and choices.

### **Information We Collect**

We collect personal information that you voluntarily provide when you:

- Register for a course or program.
- Express interest in our services.
- Contact us through email, phone, or other communication channels.

### **Types of Information We Collect:**

- **Personal Information:** Name, phone number, email address, and address.
- **Payment Information:** Debit/credit card details, billing information (processed securely through trusted payment gateways like Razorpay).

### **Automatically Collected Information:**

When you visit our website or interact with our services, certain data is collected automatically, such as your IP address, browser type, and usage details. This helps us improve your experience and troubleshoot technical issues.

#### **How We Use Your Information**

We process your personal information for the following purposes:

- To provide and manage our services.
- To communicate with you regarding updates, promotions, or changes to our services.
- To process payments and manage transactions securely.
- To respond to inquiries and support requests.
- To improve our website, courses, and offerings.
- To ensure security and prevent unauthorized access or fraud.

We will only process your data based on legitimate business needs, your consent, or compliance with legal obligations.

# **Sharing Your Information**

We value your trust and will not share your information with third parties, except in the following cases:

- Service Providers: To facilitate payments, marketing, or other operational purposes.
- Legal Compliance: To comply with applicable laws, regulations, or legal processes.
- Consent: When you explicitly authorize us to share your information.

## **Use of Cookies and Tracking Technologies**

Our website may use cookies to enhance your browsing experience. Cookies help us analyze website traffic and customize your experience. You can adjust your browser settings to reject cookies, though this may impact certain website functionalities.

#### **How We Protect Your Data**

We implement appropriate technical and organizational measures to safeguard your personal data. However, no system is 100% secure. We encourage you to use secure methods when interacting with us online.

#### **Data Retention**

We retain your information only as long as necessary to fulfill the purposes outlined in this policy or as required by law. Once the data is no longer needed, we securely delete or anonymize it.

### **Your Privacy Rights**

Depending on your location, you may have the right to:

- Access the personal data we hold about you.
- Request correction or deletion of your personal data.
- Withdraw consent for specific processing activities.

For any such requests, contact us at **contact@priyamssc.com**.

# **Updates to This Policy**

We may update this privacy policy periodically to reflect changes in our practices or regulations. Any updates will be posted on our website, and the revised policy will be effective as of the updated date.

## **Contact Us**

For questions or concerns about this policy or your personal data, please reach out to:

**Priyam SSC** 

Email: contact@priyamssc.com.